



Joseph Bennett, MAMFC, MARE, LPC  
*Stillwaters Counseling and Wellness Center, LLC*  
 Professional counseling for Individuals, Couples, and Families  
 721 Justin Rd, Suite B, Rockwall, TX 75087  
 118 East Main St, Suite 105, Royse City, TX 75189  
 6005 Dalrock Road, Rowlett, TX 75088  
 972-658-8800

To New Patients:

This packet includes information about me and forms for you to fill out and bring with you to our first session. It is a lot of reading, but the information is important, so please review it in its entirety. If for some reason you are unable to complete the paperwork before our session, I will have copies in my office, and we will use your session time to complete the paperwork.

Please complete this paperwork prior to our initial meeting so that we can spend our time together focusing on the personal concerns that you wish to consult me about. I look forward to meeting with you.

**Table of Contents**

CHECKLIST FOR COMPLETING THIS PAPERWORK..... 1  
 DISCLOSURE STATEMENT..... 2  
 HIPAA COMPLIANCE NOTICE OF PRIVACY PRACTICES..... 5  
 YOUR HEALTH INFORMATION RIGHTS..... 6  
 OUR RESPONSIBILITIES..... 7  
 SPECIAL AUTHORIZATIONS..... 9  
 PATIENT ACKNOWLEDGMENT..... 10  
 ONLINE THERAPY INFORMED CONSENT PART-1..... 11  
 ONLINE THERAPY INFORMED CONSENT PART-2..... 12  
 CREDIT CARD PAYMENT AUTHORIZATION FORM..... 13

**CHECKLIST FOR COMPLETING THIS PAPERWORK**

- Please print your name in the space provided on this page (page 1).
- Read through the Disclosure Statement on pages 2 through 3. Sign on page 3.
- Read Acknowledgement of Receipt of Notice of Privacy Practices and Financial Agreement on pages 4 through 9. Sign on page 9.
- Read through and sign the Online Therapy Informed Consent Form on page 12.
- Complete the Credit Card Authorization Form on page 13.
- Initial all pages in the lower right-hand corner to indicate that you have read and understand the information provided.

Patient Name: \_\_\_\_\_  
 (please print)

Patient Name: \_\_\_\_\_  
 (please print)

## DISCLOSURE STATEMENT

### Counselor Training, Counseling Orientation, General Information, and Counseling Fees

**Training and Degrees:** I have a Bachelor of Science in Social Work from West Texas State University, a Master of Arts in Marriage and Family Counseling, and a Master of Arts in Religious Education, both from Southwestern Theological Seminary in Ft. Worth, TX. I am a Licensed Professional Counselor from the State of Texas. I have been counseling for over 25 years in various backgrounds and cultures. I am Licensed as a Licensed Professional Counselor in the state of Texas (License # 15128.) TX Christian Management, LLC provides office space and administrative support for Stillwaters Counseling and Wellness Center, LLC. Stillwaters Counseling and Wellness Center, LLC is responsible for all patient care.

**Counseling Orientation:** When beginning therapy, you can expect that I will spend time asking questions and getting to know you. I will collaborate with you to establish treatment goals and a plan for achieving them. Typically, it takes several sessions to get acquainted, and it may take even more to establish the necessary trust for effective therapeutic work to take place. Counseling sessions involve discussion of potentially sensitive information surrounding relationships and psychological or emotional issues. While counseling can improve your quality of life, there are times when you may feel frustrated or like there is a lack of progress. Symptoms can sometimes worsen before they get better, as you may be dealing with unpleasant memories and emotions. These feelings and emotions should improve over the course of our counseling sessions if you are progressing and following treatment recommendations. If you identify that counseling is not progressing in the direction that you had hoped, please discuss this with me. There are times when a referral to an alternate provider may be necessary to help you find success. Counseling may not resolve all concerns or symptoms on its own. The success of the treatment depends on the quality of work by both you and your counselor. You will achieve the best results when you are open and honest in your sessions and have a willingness to make changes. Please know that it is impossible to guarantee any specific results regarding your progress. As a Christian counselor, I believe that true healing and wholeness come from aligning our lives with God's Word. My particular counseling approach is rooted in biblical teaching, prayer, and a faith-based understanding of life's challenges. At the same time, I recognize and respect the diversity of different faith backgrounds and spiritual experiences that I have experienced all over the world in various countries and cultures. Whether you come from a different Christian denomination, are exploring your faith, or are uncertain about spiritual matters, you are welcome here! I aim to create a compassionate, and non-judgmental environment where your personal beliefs, questions, and individual pace will be honored. Faith-based elements will be integrated into our sessions only when appropriate and in ways that are meaningful and helpful to you. My goal is to journey with you in a manner that not only addresses your emotional needs, but your spiritual growth as well through grace, humility, and truth.

**Fees:** The fee for counseling is **\$180** per 53-minute session for individuals, couples, and families. Initial sessions are run in the 53-minute session format. Fees are adjusted annually on January 1st and will not increase more than 10% per year. Payments (cash, check, or credit) are to be made at the beginning of each session. In addition to your session fee, there may be a fee for using your credit card, which will be the exact amount the credit card company charges Texas Christian Management, LLC. Fees change regularly but will range between 2.5%-4% of your transaction. If you would like to know the exact current rate, please ask your therapist at the time of your appointment. A \$40 fee will be charged for returned checks. Unpaid balances incur the maximum finance charge allowed by law after 30 days. Outstanding balances may be sent to a collection agency. If you have insurance that is accepted, we will bill your insurance company for you. If for any reason, your insurance company does not reimburse for services you will be responsible for your session fees. Due to contractual obligations with insurance companies, the risk-free initial session cannot be offered for use with in-network insurance benefits.

**Missed Appointments:** If you are unable to keep an appointment, please notify me via phone a minimum of three days (72 hours) in advance. Text messages are adequate notice. **If you miss your appointment for whatever reason and fail to give me adequate notice, you will be responsible for the full fee for the session.** If you are late, I will still stop at our regular ending time to keep my schedule, and you will still be required to pay for the entire session. In the event of a missed appointment, the bill will reflect a late cancellation instead of a clinical session. Most insurance companies will not reimburse for missed appointments. If I have an emergency, I will notify you as soon as possible of my need to reschedule our appointment. While I will make efforts to help you be successful in treatment, it is ultimately your responsibility to keep track of your scheduled appointments. As such, I am not obligated to remind you of appointments or call you if you are late or a no show to an appointment. Please keep in mind that therapy is only effective when you are consistent and compliant. If you no show or late cancel at least 3 consecutive appointments, then I reserve the right to terminate your treatment. By consenting to services with us, you agree to take full financial responsibility if you violate this policy.

**Late Arrival / No-Show Policy:** Clients who are more than 15 minutes late will be considered a no-show, and the full session fee will be charged. Therapists will wait up to 15 minutes after the scheduled start time; after that, the session will be marked as missed. Sessions cannot be extended due to late arrival. Therapy sessions begin and end at the schedule originally scheduled time. The full session fee applies regardless of the length of time attended. If a client does not arrive for their session or is unable to connect, the appointment will be considered a missed session. Missed sessions are charged at the full private pay rate, as outlined in this agreement. A brief grace period may be allowed for late arrival at the clinician's discretion. However, if the client has not arrived within this timeframe, the session will be considered missed and will not be held open for the remainder of the scheduled hour. The session fee reflects the reservation of a dedicated time in the clinician's schedule and is not based on the amount of time attended. For clients using insurance, sessions must meet specific clinical and time requirements in order to be billed. Sessions that do not meet these requirements may not be eligible for insurance billing and may be the client's financial responsibility.

**Professional Relationship:** Although therapy sessions may be very personal, it is important for you to understand that we have a professional relationship rather than a social one. Our contacts, other than chance meetings, will be limited to appointments you arrange with me. Please understand that I am not able to attend your social gatherings, accept gifts from you, barter or exchange services, write a reference letter or relate in any other way other than in the professional context of the counseling relationship.

I also will not be able to accept friend or contact requests on personal social networking sites from current or former clients. Adding clients to these sites can compromise the confidentiality and privacy of both parties in the counseling relationship.

**Termination of Treatment:** When you wish to terminate treatment, please give a minimum of one week's notice. You may terminate treatment at any time without moral, legal, or financial obligation beyond payment of services already rendered. It is expected that we will discuss the prospect of termination so that both parties will be clear about any details that need attention as part of the termination process. If you fail to schedule a future appointment, cancel a scheduled appointment, or fail to keep a scheduled appointment and do not contact me within 30 days of the date of last recorded contact, it will be understood that you have terminated treatment. I shall have no further obligation to you once treatment has been terminated.

**Testifying in Court:** Please note that I do not specialize in legal or court proceedings, and do not offer services for the purpose of custody battles, divorce battles, court-ordered treatment, and the like. If you become involved with any legal proceedings, please inform me as soon as possible to discuss how the proceedings might impact our work together. I also reserve the right to terminate treatment immediately and refer you to another therapist, should the legal circumstances impede the therapeutic process.

If you become involved in any legal proceedings that require my participation, you will be expected to pay for all my professional time. This includes any preparation and transportation time, even if I am called to testify by another party. Because of the difficulty of legal involvement, I charge **\$360** per hour for all preparation, travel, and attendance (waiting and participation) at any legal proceeding. Having said this, I am not a certified child custody evaluator and will be unable to help you legally if this is your purpose in pursuing treatment with me.

If subpoenaed by an attorney, you will need to provide written consent in order for us to comply with the request. If subpoenaed by a court order with a judge's signature, then your therapist is obligated to comply without your consent. I charge **\$360** per hour for court appearances, depositions, and arbitrations, including related travel and preparation. If subpoenaed to court because of your case, then I will block out a 4-hour portion (unless notified that they will be required to stay longer) of my work day. If your hearing is rescheduled, it is your responsibility to notify me at least 48 business hours in advance. If you fail to notify me within the appropriate time frame, you will be billed for that block of time and your minimum court fee will not be refunded. The minimum court fee (\$1120.00) is required 48 business hours in advance of the hearing, and any additional fees will be billed, and are expected to be paid, within 48 hours of the court appearance. You are responsible for any legal fees that I incur as related to your case (litigation issues, lack of payment, etc.)

**Important note:** I can only speak on matters related to your mental health treatment and what has been observed in the session. I will not provide custody recommendations, speak on your character, or provide legal advice, or medication advice as these are outside of the scope of practice.



Joseph Bennett, MAMFC, MARE, LPC
Stillwaters Counseling and Wellness Center, LLC
Professional counseling for Individuals, Couples, and Families
721 Justin Rd, Suite B, Rockwall, TX 75087
118 East Main St, Suite 105, Royse City, TX 75189
6005 Dalrock Road, Rowlett, TX 75088
972-658-8800

Choosing a Counselor: You have the right to choose a counselor who best suits your needs and purposes. You may seek a second opinion from another mental health practitioner or may terminate therapy at any time.

State Mandated Disclosure: I have broad discretion to release any information that I deem relevant in situations where I believe my patient or others to be at risk of physical harm, physical or sexual abuse, molestation, or severe neglect.

Consultations: I regularly consult with other professionals regarding patients with whom I am working. This allows me to gain other perspectives and ideas about how to better help you reach your goals. These consultations are conducted in such a way that confidentiality is maintained.

State Registration: Therapists practicing psychotherapy for a fee must be registered or certified with the appropriate board for the protection of the public health and safety. Registration of an individual with a respective board does not include recognition of any practice standards, nor does it necessarily imply the effectiveness of any treatment. The purpose of the Texas Psychologist's Licensing Act (Tex. Occ. Code Ann. § 501.001 et seq.), the Texas Licensed Marriage and Family Therapist Act (Tex. Occ. Code Ann. §502.001 et seq.), the Texas Licensed Professional Counselor Act (Tex. Occ. Code Ann. §503.001 et seq.), and the Social Work Practice Act (Tex. Occ. Code Ann. §505.001 et seq.) is (a) to provide protection for public health and safety, and (b) to empower the citizens of the State of Texas by providing a complaint process against those counselors who commit acts of unprofessional conduct. For minors, if there is a current custody order, I will need a copy prior to working with the minor.

Unprofessional Conduct: If you suspect that my conduct has been unprofessional in any way, please contact the Texas Behavioral Health Executive Counsel at the following address and phone number:

Texas Behavioral Health Executive Counsel
George H.W. Bush State Office Building
1801 Congress Ave., Suite 7.300
Austin, TX 78701
Telephone: (512) 305-7700
Investigations/Complaints toll-free number: (800) 821-3205
Website: bhec.texas.gov

Contacting Me by Phone: For scheduling purposes only, you may leave me a voice message at 972-658-8800. I check this message periodically and will typically return your call within 24 hours.

Emergencies: Please be aware that I do not provide emergency services, nor do I wear a pager. I am not "on call." If you are in an emergency situation, please call one of the following numbers for help:

Emergencies: 911
Suicide Prevention line: 877-727-4747

I have read and understand the information present in this form.

\_\_\_\_\_  
Patient or legally authorized individual signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Patient or legally authorized individual signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Joseph Bennett, MAMFC, MARE, LPC

\_\_\_\_\_  
Date

## HIPAA COMPLIANCE NOTICE OF PRIVACY PRACTICES

This notice describes how medical information about you may be used and disclosed, and how you can get access to this information. This information will include Protected Health Information (PHI), as that term is defined in privacy regulations issued by the United States Department of Health and Human Services pursuant to the Health Insurance Portability and Accountability Act of 1996 (“HIPAA”) and, as applicable, Texas Health and Safety Code Chapter 181 (“Texas Medical Records Privacy Act”). Please review it carefully.

We respect your privacy. We understand that your personal health information is very sensitive. We will not disclose your information to others unless you tell us to do so, or unless the law authorizes or requires us to do so. The law protects the privacy of the health information we create and obtain in providing our care and services to you. For example, your protected health information includes your symptoms, test results, diagnoses, treatments, health information from other providers, and billing and payment information relating to these services. Federal and state law allows us to use and disclose your protected health information for purposes of treatment and health care operations. State law requires us to get your authorization to disclose this information for payment purposes.

### **Protected Health Information:**

*Protected health information* means individually identifiable health information:

- Transmitted by electronic media;
- Maintained in any medium described in the definition of electronic media; or
- Transmitted or maintained in any other form or medium.

### **Examples of Use and Disclosures of Protected Health Information for Treatment, Payment, and Health Operations**

#### **For treatment:**

- Information obtained by a nurse, physician, clinical psychologist, MSW, therapist, or other member of our healthcare team will be recorded in your medical record and used to help decide what care may be right for you.
- We may also provide information to others providing you care. This will help them stay informed about your care.

#### **For payment:**

- Written patient permission may be required to use or disclose PHI for payment purposes, including your health insurance plan. We will have you sign another form Assignment of Benefits or similar form for this purpose, when required. Health plans need information from us about your medical care for payment purposes. Information provided to health plans may include your diagnosis, procedures performed, or recommended care.

#### **For health care operations:**

- We use your medical records to assess quality and improve services.
- We may use and disclose medical records to review the qualifications and performance of our health care providers and to train our staff.
- We may contact you to remind you about appointments and give you information about treatment alternatives or other health-related benefits and services.
- We may use and disclose your information to conduct or arrange for services, including:
  - medical quality review by your health plan.
  - accounting, legal, risk management, and insurance services.
  - audit functions, including fraud and abuse detection and compliance programs.

## YOUR HEALTH INFORMATION RIGHTS

The health and billing records we create, and store are the property of the health care provider. The protected health information in it, however, generally belongs to you. You have a right to:

- Receive, read, and ask questions about this Notice.
- Ask us to restrict certain uses and disclosures. You must deliver this request in writing to us. We are not required to grant the request. But we will comply with any request granted.
- Request and receive from us a paper copy of the most current Notice of Privacy Practices for Protected Health Information (“Notice”).
- Request that you be allowed to see and get a copy of your protected health information. You may make this request in writing. We have a form available for this type of request.
- Have us review a denial of access to your health information—except in certain circumstances.
- Ask us to change your health information. You may give us this request in writing. You may write a statement of disagreement if your request is denied. It will be stored in your medical record and included with any release of your records.
- When you request, we will give you a list of disclosures of your health information. The list will not include disclosures to third-party payors. You may receive this information without charge once every 12 months. We will notify you of the cost involved if you request this information more than once in 12 months.
- Ask that your health information be given to you by another means or at another location. Please sign, date, and give us your request in writing.
- Cancel prior authorizations to use or disclose health information by giving us a written revocation. Your revocation does not affect information that has already been released. It also does not affect any action taken before we have it. Sometimes, you cannot cancel an authorization if its purpose was to obtain insurance.

For help with these rights during normal business hours, please contact our Privacy Officer:

**Joseph Bennett, MAMFC, MARE, LPC**  
721 Justin Rd, Suite B, Rockwall, TX 75087  
118 East Main St, Suite 105, Royse City, TX 75189  
6005 Dalrock Road, Rowlett, TX 75088  
972-658-8800

### Psychotherapy Notes:

Notes recorded (in any medium) by a health care provider who is a mental health professional documenting or analyzing the contents of a conversation during a private counseling session or a group, joint, or family counseling session and that are separated from the rest of the individual’s medical record. *Psychotherapy notes* exclude medication prescription and monitoring, counseling session start and stop times, the modalities and frequencies of treatment furnished, results of clinical tests, and any summary of the following items: diagnosis, functional status, the treatment plan, symptoms, prognosis, and progress to date. An authorization to use or disclose psychotherapy notes is required except if used by the originator of the notes for treatment, to a person or persons reasonably able to prevent or lessen the threat (including the target of the threat), if the originator believes in good faith that the use or disclosure is necessary to prevent or lessen a serious and imminent threat to the health or safety of a person or the public, if the notes are to be used in the course of training students, trainees or practitioners in mental health; to defend a legal action or any other legal proceeding brought forth by the patient; when used by a medical examiner or coroner; for health oversight activities of the originator; or when required by law.

## OUR RESPONSIBILITIES

### We are required to:

- Keep your protected health information private.
- Give you this Notice.
- Follow the terms of this Notice.

We have the right to change our practices regarding the protected health information we maintain. If we make changes, we will update this Notice. You may receive the most recent copy of this Notice by calling and asking for it or by visiting our office or medical records department to pick one up.

### To Ask for Help or Complain

The Texas Behavioral Health Executive Council regulates Psychologists, Marriage and Family Therapists, and Professional Counselors in the State of Texas. Concerns or complaints regarding the practice of Psychotherapy, Marriage and Family Therapy, and Professional Counseling may be directed to the Texas Behavioral Health Executive Council.

### The contact information is:

Texas Behavioral Health Executive Counsel  
George H.W. Bush State Office Building  
1801 Congress Ave., Suite 7.300  
Austin, TX 78701  
Telephone: (512) 305-7700  
Investigations/Complaints toll-free number: (800) 821-3205  
Website: [bhec.texas.gov](http://bhec.texas.gov)

You may also file a complaint with the U.S. Secretary of Health and Human Services.

We respect your right to file a complaint with us or with the U.S. Secretary of Health and Human Services. If you complain, we will not retaliate against you.

### Other Disclosures and Uses of Protected Health Information

#### Notification of Family and Others:

- Unless you object, we may release health information about you to a friend or family member who is involved in your medical care. We may also give information to someone who helps pay for your care. We may tell your family or friends your condition and that you are in a hospital. This would be limited to your name and general health condition (for example, “critical,” “poor,” “fair,” “good” or similar statements). In addition, we may disclose health information about you to assist in disaster relief efforts.

You have the right to object to this use or disclosure of your information. If you object, we will not use or disclose it.

**We may use and disclose your protected health information without your authorization as follows:**

- **To Comply with Workers' Compensation Laws** - if you make a workers' compensation claim.
- **For Public Health and Safety Purposes as Allowed or Required by Law:**
  - to prevent or reduce a serious, immediate threat to the health or safety of a person or the public.
  - to public health or legal authorities
  - to protect public health and safety
  - to prevent or control disease, injury, or disability
  - to report vital statistics such as births or deaths.
- **To Report Suspected Abuse or Neglect** to public authorities.
- **To Correctional Institutions** if you are in jail or prison, as necessary for your health and the health and safety of others.
- **For Law Enforcement Purposes** such as when we receive a subpoena, court order, or other legal process, or you are the victim of a crime.
- **For Health and Safety Oversight Activities.** For example, we may share health information with the Department of Health.
- **For Disaster Relief Purposes.** For example, we may share health information with disaster relief agencies to assist in notification of your condition to family or others.
- **For Work-Related Conditions That Could Affect Employee Health.** For example, an employer may ask us to assess health risks on a job site.
- **To the Military Authorities of U.S. and Foreign Military Personnel.** For example, the law may require us to provide information necessary to a military mission.
- **In the Course of Judicial/Administrative Proceedings** at your request, or as directed by a subpoena or court order.
- **For Specialized Government Functions.** For example, we may share information for national security purposes.
- **To Coroners, Medical Examiners, Funeral Directors.** We may disclose PHI to a coroner or medical examiner to identify a deceased person and determine the cause of death. In addition, we may disclose PHI to funeral directors, as authorized by law, so that they may carry out their jobs.
- **Organ and Tissue Donations.** If you are an organ donor, we may use or disclose PHI to organizations that help procure, locate, and transplant organs in order to facilitate an organ, eye or tissue donation and transplantation.
- **Incidental Disclosures.** We may use or disclose PHI incident to a use or disclosure permitted by the HIPAA Privacy Rule so long as we have reasonably safeguarded against such incidental uses and disclosures and have limited them to the minimum necessary information.
- **Limited Data Set Disclosures.** We may use or disclose a limited data set (PHI that has certain identifying information removed) for purposes of research, public health, or health care operations. This information may only be disclosed for research, public health, and health care operations purposes. The person receiving the information must sign an agreement to protect the information.
- **With Medical Researchers**—if the research has been approved and has policies to protect the privacy of your health information. We may also share information with medical researchers preparing to conduct a research project.



Joseph Bennett, MAMFC, MARE, LPC  
Stillwaters Counseling and Wellness Center, LLC  
Professional counseling for Individuals, Couples, and Families  
721 Justin Rd, Suite B, Rockwall, TX 75087  
118 East Main St, Suite 105, Royse City, TX 75189  
6005 Dalrock Road, Rowlett, TX 75088  
972-658-8800

### SPECIAL AUTHORIZATIONS

Certain federal and state laws that provide special protections for certain kinds of personal health information call for specific authorizations from you to use or disclose information. When your personal health information falls under these special protections, we will contact you to secure the required authorizations to comply with federal and state laws such as:

- Confidentiality of Medical Information (Tex. HSC §181.001 et seq.)
- Sexually Transmitted Disease (Tex. HSC §97.131 – 97.146)
- Registration of Narcotic, Alcohol, and Other Drug Abuse Treatment Programs (Tex. HSC §466.001 et seq.)
- Consent to Treatment of Child (Tex. Family Code §§32.001-32.005)
- Communicable Disease Prevention and Control (Tex. HSC §81.001 et seq.)
- Confidentiality of Alcohol and Drug Abuse Patients (42 CFR Part 2)

If we need your health information for any other reason that has not been described in this notice, we will ask for your written authorization before using or disclosing any identifiable health information about you. Most importantly, if you choose to sign an authorization to disclose information, you can revoke that authorization at a later time to stop any future use and disclosure.

#### Other Uses and Disclosures of Protected Health Information

- Uses and disclosures not in this Notice will be made only as allowed or required by law or with your written authorization.

Effective Date: \_\_\_\_\_, 20

#### ACKNOWLEDGMENT OF RECEIPT OF NOTICE OF PRIVACY PRACTICES AND FINANCIAL AGREEMENT

(Pursuant to the Health Insurance Portability and Accountability Act of 1996 (HIPAA) and Texas Health and Safety Code Chapter 181 (“Texas Medical Records Privacy Act”).

Joseph Bennett, MAMFC, MARE, LPC keeps a record of the health care services we provide you. You may ask to see and copy that record. You may also ask to correct that record. We will not disclose your record to others unless you direct us to do so or unless the law authorizes or compels us to do so. You may see your record or get more information about it by contacting our Privacy Officer. Written requests should be made to the Privacy Officer at the following address:

**Joseph Bennett, MAMFC, MARE, LPC**  
721 Justin Rd, Suite B, Rockwall, TX 75087  
118 East Main St, Suite 105, Royse City, TX 75189  
6005 Dalrock Road, Rowlett, TX 75088  
972-658-8800

Our **Notice of Privacy Practices** describes in more detail how your health information may be used and disclosed, and how you can access your information.



Joseph Bennett, MAMFC, MARE, LPC
Stillwaters Counseling and Wellness Center, LLC
Professional counseling for Individuals, Couples, and Families
721 Justin Rd, Suite B, Rockwall, TX 75087
118 East Main St, Suite 105, Royse City, TX 75189
6005 Dalrock Road, Rowlett, TX 75088
972-658-8800

PATIENT ACKNOWLEDGMENT

BY MY SIGNATURE BELOW I ACKNOWLEDGE RECEIPT OF THE NOTICE OF PRIVACY PRACTICES.

VERIFICATION OF MEDICAL CONSENT: I, the undersigned, hereby agree and consent to the plan of care proposed to me by the Covered Entity. I understand that I, or my authorized representative, have the right to decide whether to accept or refuse medical care. I will ask for any information I want to have about my medical care and will make my wishes known to the Covered Entity and/or its staff. The Covered Entity shall not be liable for the acts or omissions of others.

AUTHORIZATION TO RELEASE INFORMATION – IF APPLICABLE: I, the undersigned, hereby authorize the Covered Entity and/or its staff, to the extent required to assure payment, to disclose any diagnosis and pertinent medical information to a designated person, corporation, governmental agency or third party payer which is liable to the Covered Entity for the Covered Entity’s charges or who may be responsible for determining the necessity, appropriateness, or amount related to the Covered Entity’s treatment or charges, including medical service companies, insurance companies, workmen’s compensation carriers, Social Security Administration, intermediaries, and the State Department of Health and Human Services when the patient is a Medicaid or Medicare recipient. This consent shall expire upon final payment relative to my care.

FINANCIAL AGREEMENT:

PRIVATE PAY: I, the undersigned, hereby agree, whether signing as agent or as a patient, to be financially responsible to the Covered Entity for all charges not paid by insurance. I understand this amount is due at the beginning of the session.

INSURANCE COVERAGE – IF APPLICABLE: I certify that the information given to me in applying for payment under government or private insurance is correct. I hereby assign payment directly to the Covered Entity for benefits otherwise payable to me. Any portion of charges not paid by the insurance company will be billed to me and is then due and payable within thirty (30) days of invoice. I understand the Covered Entity will verify my insurance coverage but that this does not guarantee payment by the insurance company, and I will be responsible for all non-covered charges. I understand that it is my responsibility to determine the coverage limits of my insurance.

I understand a minimum monthly fee of 1% (annual rate of 12%) may be charged for late payment on all balances not covered by insurance. This is in addition to a charge for reasonable attorney fees, court costs, and collection agency expenses incurred to collect the amount due.

\_\_\_\_\_  
Patient or legally authorized individual signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Patient or legally authorized individual signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Joseph Bennett, MAMFC, MARE, LPC

\_\_\_\_\_  
Date

## ONLINE THERAPY INFORMED CONSENT PART-1

I hereby consent to engaging in telemedicine (also referred to as online therapy) with Joseph Bennett, MAMFC, MARE, LPC for psychotherapy services. I understand that “telemedicine” includes the practice of health care delivery, diagnosis, consultation, treatment, transfer of medical data, and education using interactive audio, video, or data communications. I understand that telemedicine also involves the communication of my medical/mental health information, both orally and visually, to health care practitioners located in Texas or outside of Texas.

### **I understand that I have the following rights with respect to telemedicine:**

I have the right to withhold or withdraw consent at any time without affecting my right to future care or treatment; nor risking the loss or withdrawal of any program benefits to which I would otherwise be entitled.

The laws that protect the confidentiality of my medical information also apply to telemedicine. As such, I understand that the information disclosed by me during my therapy is generally confidential. However, there are both mandatory and permissive exceptions to confidentiality, including, but not limited to, reporting child, elder, and dependent adult abuse; expressed threats of violence towards an ascertainable victim or myself; and where I make my mental or emotional state an issue in a legal proceeding. This information is detailed in the Notice of Privacy Practices that I received. I also understand that the dissemination of any personally identifiable images or information from the telemedicine interaction to researchers or other entities shall not occur without my written consent.

I accept that telemedicine does not provide emergency services. During our first session, Joseph Bennett, MAMFC, MARE, LPC and I will discuss an emergency response plan. If I am experiencing an emergency, I understand that I can call 911 or proceed to the nearest hospital emergency room for help. If I am having suicidal thoughts or making plans to harm myself, I can call the National Suicide Prevention Lifeline at 1-800-273-TALK (8255) for free 24-hour hotline support.

I understand that I have a right to access my medical information and copies of medical records in accordance with U.S. and Texas law.

I understand that I may benefit from telemedicine, but that results cannot be guaranteed or assured. Advantages of telemedicine include but are not limited to increased access to a broader range of providers, elimination of transportation concerns such as access and cost, easier access for clients whose concerns around travel/anxiety/interaction would have prevented their access to services, reduced risk for medically fragile clients, increased comfort, and familiarity for clients in their own environments.

**ONLINE THERAPY INFORMED CONSENT PART-2**

I understand that telemedicine-based services and care may not be as complete as face-to-face services. I also understand that if my psychotherapist believes I would be better served by another form of psychotherapeutic services (e.g., face-to-face services) I will be referred to a psychotherapist who can provide such services in my area. Finally, I understand that there are potential risks and benefits associated with any form of psychotherapy, and that despite my efforts and the efforts of my psychotherapist, my condition may not be improved, and in some cases, may even get worse.

I understand that there are technological risks specific to telemedicine, including, but not limited to, the possibility, despite reasonable efforts on the part of my psychotherapist, that: the transmission of my medical information could be disrupted or distorted by technical failures; the transmission of my medical information could be interrupted by unauthorized persons; and/or the electronic storage of my medical information could be accessed by unauthorized persons. I understand that my risks of a privacy violation increase substantially when I enter information on a public access computer, use a computer that is on a shared network, allow a computer to “auto- remember” usernames and passwords, or use my work computer for personal communications; and that I am solely responsible for securing this end of our interaction.

**I understand that I am responsible for:**

- Providing the necessary computer, telecommunications equipment for my telemedicine,
- Personal security and or protection on my computer,
- Location with sufficient lighting and privacy that is free from distractions or intrusions,
- Reliable and secure high-speed internet connection.
- Backup form of communication (handy and on record) if the internet connection fails.

After we connect, I will help my therapist complete a check-in to ascertain the immediate suitability of telemedicine by verifying my name, location, whether I am in a situation conducive to a private, uninterrupted session, and my readiness to proceed. I will maintain current local emergency contact information with my therapist.

**I have read and understand the information provided above.**

\_\_\_\_\_  
 Patient or legally authorized individual signature

\_\_\_\_\_  
 Date

\_\_\_\_\_  
 Patient or legally authorized individual signature

\_\_\_\_\_  
 Date

\_\_\_\_\_  
 Joseph Bennett, MAMFC, MARE, LPC

\_\_\_\_\_  
 Date



Joseph Bennett, MAMFC, MARE, LPC
Stillwaters Counseling and Wellness Center, LLC
Professional counseling for Individuals, Couples, and Families
721 Justin Rd, Suite B, Rockwall, TX 75087
118 East Main St, Suite 105, Royse City, TX 75189
6005 Dalrock Road, Rowlett, TX 75088
972-658-8800

CREDIT CARD PAYMENT AUTHORIZATION FORM

Sign and complete this form to authorize TX Christian Management, LLC to debit your credit card as listed below.

By signing this form, you give us permission to debit your account for the amount indicated on or after the indicated date. This is permission for therapeutic treatment fees accrued while in treatment with your therapist and does not provide authorization for any additional unrelated debits or credits to your account.

Please complete the information below:

I, \_\_\_\_\_ (full name printed) authorize TX Christian Management, LLC to charge my credit card account indicated below (your card may also be copied for our records). Fees accrued for missed appointments or failure to provide payment at the time of service will be processed via credit card at a rate of \$180 per 53-minute session for individuals, couples, and families.

Billing Address \_\_\_\_\_ Phone# \_\_\_\_\_
City, State, Zip \_\_\_\_\_ Email \_\_\_\_\_

Account Type: [ ] Visa [ ] MasterCard [ ] AMEX [ ] Discover
Cardholder Name \_\_\_\_\_
Card Number \_\_\_\_\_
Expiration Date \_\_\_\_\_
CVV2 (3-digit number on back of Visa/MC/Discover, 4 digits on front of AMEX) \_\_\_\_\_

I authorize TX Christian Management, LLC to charge the credit card indicated in this authorization form according to the terms outlined above. This payment authorization is for the goods/services described above, for the amounts indicated above only.

SIGNATURE \_\_\_\_\_ DATE \_\_\_\_\_